



# Avoiding Unwanted Email Presents

## Tips for avoiding phishing and ransomware emails from scammers



### The email asks you to enter your password

A majority of breaches involve stolen user passwords. Never enter your login credentials if an unfamiliar window pops up.

### Misspelled words or bad grammar

Phishing or malware emails will frequently have multiple spelling or grammar errors.

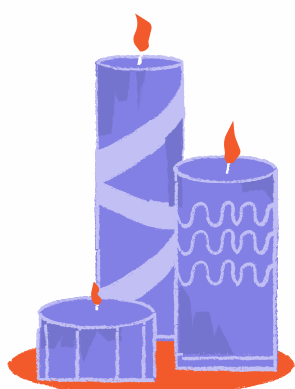


### False sense of urgency

Scammers will use a threatening tone or false crisis to try and get the recipient to act before thinking.

### Asks for personal information

Never enter personal information like birthdays, social security numbers, or even your first car. Those can be used to compromise your access.



### Domains don't match

In scammer emails the links frequently don't match the email content or URL that is shown.